

Title VI Plan Cover Page

New Horizons 2022-2023



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Address: 2045 Moyo Drive, Lake Havasu City, Az. 86403

Web Address: <https://newhorizonslhcaz.org/>

Para Información en Español: Jasmine Ross – Spanish (928) 855-9392

Title VI Plan Table of Contents

Title VI Plan Cover Page.....	1
Title VI Plan Table of Contents	2
Executive Summary	3
Non Discrimination Notice to the Public.....	4
Non Discrimination Notice to the Public - Spanish	5
Non Discrimination ADA/Title VI Complaint Procedures	6-7
Discrimination ADA/Title VI Complaint Form.....	8-9
Discrimination ADA/Title VI Complaint Form- Spanish.....	10-11
Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits	12
Public Participation Plan.....	13-14
Limited English Proficiency Plan.....	15-19
Non-elected Committees Membership Table	20
Monitoring for Subrecipient Title VI Compliance.....	21
Title VI Equity Analysis.....	22
Fixed Route Transit Provider Analysis	23
Board Approval for the Title VI Plan.....	24

Executive Summary

New Horizons has been providing services to people with Developmental Disabilities for over 50 years in Lake Havasu City. New Horizons operates a community-based Day activity program to about 60 individuals using our fleet of 25 vehicles (most acquired under the ADOT grant process). Grants are applied for each year for the past 20 years. The grants are used to maintain our fleet in order to continue to provide service to our members and members of the community. New Horizons employs approximately 80 people (7 admin staff) and serves about 100 people.

New Horizons also operates a limited general public transportation service (Win-Win). This provides door to door transportation services to seniors, disabled, veterans, and other general public members. Our Win-Win service transports general public members to and from medical appointments, therapy appointments, dialysis, hospitals / urgent care facilities, grocery / retail shopping, pharmacies, banks, and other needed or requested locations.

What type of program fund(s) did you apply for?

- 5310
- 5311
- Other (please explain) _____

Type of Funding Requests? (Check all that apply)

- Vehicle Funds
- Operating Funds
- Other (please explain) Preventative Maintenance _____

Is your agency a direct recipient of FTA funds?

- Yes
- No

Non Discrimination Notice to the Public

Notifying the Public of Rights under Title VI and ADA New Horizons

New Horizons operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **New Horizons**.

For more information on the **New Horizons Horizons'** civil rights program, and the procedures to file a complaint, contact **Brooke Russell- CEO, (928) 855-9392, email brussell@newhorizonsaz.org**; or visit our administrative office at **2045 Moyo Drive, Lake Havasu City, Az. 86403**. For more information, visit <https://newhorizonslhcaz.org/>.

Complaints may be filed directly with the Arizona Department of Transportation (**ADOT**) **Civil Rights Office**. ATTN: Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 or with the Federal Transit Administration (**FTA**). ATTN: Title VI Program Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact **Jasmine Ross - Spanish (928) 855-9392**.

*Para información en Español llame: **Jasmine Ross – Spanish (928) 855-9392**

Non Discrimination

Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Y ADA New Horizons

New Horizons (*y sus subcontratistas, si cualquiera*) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964, Sección 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, país de origen, o discapacidad.

Para obtener más información sobre el programa de Derechos Civiles de **New Horizons**, y los procedimientos para presentar una queja, contacte **Brooke Russell- CEO (928) 855-9392**, o visite nuestra oficina administrativa en **2045 Moyo Drive, Lake Havasu City, Az. 86403**. Para obtener más información, visite <https://newhorizonslhcaz.org/>

Una queja puede ser presentada con la oficina de Derechos Civiles del Departamento de Transporte de Arizona (**ADOT**). Atención: Title VI Program Manager, 206 S. 17th Ave MD 155A Phoenix AZ, 85007 o con la Administración Federal de Transporte (**FTA**). Atención: Title VI Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

The above notice is posted in the following locations: **Posted in each agency vehicle and in the agency's main facility.**

This notice is posted online at <https://newhorizonslhcaz.org/>

Non Discrimination

ADA/Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by **New Horizons** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin, or disability may file a Discrimination complaint by completing and submitting the agency's Title VI Complaint Form.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The ADA/Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **New Horizons** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **New Horizons** or submitted to the State or Federal authority for guidance.
- (7) **New Horizons** will notify the ADOT Civil Rights Office of ALL Discrimination complaints within 72 hours via telephone at 602-712-8946; or email at civilrightsoffice@azdot.gov.

- (8) **New Horizons** has **30** business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has 30 business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 30 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Discrimination violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur.
- (10) A copy of either the closure letter or LOF must be also be submitted to ADOT within **72** hours of that decision. Letters may be submitted by hardcopy or email.
- (11) A complainant dissatisfied with **New Horizons** decision may file a complaint with the Arizona Department of Transportation (**ADOT**) or the Federal Transit Administration (**FTA**) offices of Civil Rights: **ADOT**: ATTN ADA/Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 **FTA**: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590
- (12) A copy of these procedures can be found online at: <https://newhorizonslhcaz.org/>.

If information is needed in another language, contact **Jasmine Ross - Spanish (928) 855-9392**. *Para información en Español llame: **Jasmine Ross – Spanish (928) 855-9392**

Discrimination

ADA/Title VI Complaint Form

Section I:			
Name:			
Address:			
Telephone (Home):	Telephone (Work):		
Electronic Mail Address:			
Accessible Format Requirements?	<input type="checkbox"/> Large Print	<input type="checkbox"/> Audio Tape	
	<input type="checkbox"/> TDD	<input type="checkbox"/> Other	
Section II:			
Are you filing this complaint on your own behalf?	<input type="checkbox"/> Yes*	<input type="checkbox"/> No	
<i>*If you answered "yes" to this question, go to Section III.</i>			
If not, please supply the name and relationship of the person for whom you are complaining.			
Please explain why you have filed for a third party:			
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Section III:			
I believe the discrimination I experienced was based on (check all that apply):			
<input type="checkbox"/> Race	<input type="checkbox"/> Color	<input type="checkbox"/> National Origin	<input type="checkbox"/> Disability
Date of Alleged Discrimination (Month, Day, Year): _____			
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.			

Section VI:			
Have you previously filed a Discrimination Complaint with this agency?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____ State Agency: _____

State Court : _____ Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI:

Name of agency complaint is against:

Name of person complaint is against:

Title:

Location:

Telephone Number (if available):

You may attach any written materials or other information that you think is relevant to your complaint. Your signature and date are **required** below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

**New Horizons
Brooke Russell- CEO
2045 Moyo Drive, Lake Havasu City, Az. 86403
(928) 855-9392
brussell@newhorizonsaz.org**

A copy of this form can be found online at <https://newhorizonslhcaz.org/>

If information is needed in another language, contact Jasmine Ross – Spanish 928.855.9392. Para informacion en Espanol llame: Jasmine Ross – Espanol 928.855.9392.

Formulario de denuncia de discriminación

Nota: Si la información es necesaria en español, póngase en contacto con Jasmine Ross al (928)855-9392

Sección I:		
Nombre:		
Dirección:		
Teléfono (Casa):		Teléfono (trabajo):
Dirección de correo electrónico:		
Requisitos de formato accesible?	<input type="checkbox"/> gran impresión	<input type="checkbox"/> cintas de audio
	<input type="checkbox"/> TDD	<input type="checkbox"/> Otros
Sección II:		
Se puede presentar esta reclamación en su propio nombre?	<input type="checkbox"/> Sí*	<input type="checkbox"/> No
<i>*Si has contestado "sí" a esta pregunta, vaya a la sección III.</i>		
Si no es así, por favor, proporcione el nombre y la relación de la persona para la que se están quejando.		
Sírvanse explicar por qué se han interpuesto por un tercero:		
Por favor confirme que ha obtenido la autorización de la parte agraviada si usted está presentando en nombre de un tercero.	<input type="checkbox"/> Sí	<input type="checkbox"/> No
Sección III:		
Creo que he experimentado la discriminación se basa en (marque todas las que correspondan):		
<input type="checkbox"/> Raza <input type="checkbox"/> Color <input type="checkbox"/> Origen Nacional <input type="checkbox"/> Discapacidad		
Fecha de presunta discriminación (Mes, Día, Año): _____		
Explicar lo más claramente posible lo que ocurrió y por qué usted cree que fue discriminado . Describir todas las personas involucradas. Incluya el nombre y la información de contacto de la(s) persona(s) que discriminó contra usted (si se conoce), así como los nombres y la información de contacto de los testigos. Si se necesita más espacio, utilice el reverso de este formulario. _____ _____		
Sección VI:		
Anteriormente ha presentado una queja de discriminación con esta agencia?	<input type="checkbox"/> Sí	<input type="checkbox"/> No

En caso afirmativo, sírvase proporcionar cualquier información de referencia acerca de su denuncia anterior.

Sección V:

Ha presentado esta queja con cualquier otro local, estatal o federal, o con cualquier agencia federal o estatal de la corte?

Sí No

Si Sí, controlar todas las opciones que correspondan:

Agencia Federal: _____

Tribunal Federal: _____ Agencia Estatal: _____

Tribunal Estatal: _____ Agencia Local: _____

Sírvanse facilitar información acerca de una persona de contacto de la agencia/corte donde se formuló la denuncia.

Nombre:

Título:

Agencia:

Dirección:

Teléfono:

Sección VI:

Nombre del organismo denuncia es contra:

Nombre de la persona que denuncia es contra:

Título:

Ubicación:

Número de teléfono (si está disponible):

Puede adjuntar cualquier material escrito o cualquier otra información que considere relevante para su reclamación. Su firma y la fecha son obligatorios a continuación

La firma

Fecha

Por favor, envíe este formulario en persona en la dirección que aparece a continuación o correo este formulario para:

Nuevos Horizontes el cumplimiento y Director de Personal – Jasmine Ross
2045 Moyo Dr.
Lake Havasu City, Az. 86403
(928)855-9392

Discrimination

ADA/Title VI Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

New Horizons has not had any ADA nor Title VI Discrimination complaints, investigations, or lawsuits in **2022-2023**.

Complainant	Date (Month, Day, Year)	Basis of Complaint (Race, Color, National Origin or Disability)	Summary of Allegation	Status	Action(s) Taken	Final Findings?
Investigations						
1)						
2)						
Lawsuits						
1)						
2)						
Complaints						
1)						
2)						

Public Participation Plan

New Horizons is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **New Horizons** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to ADOT CRO.

- Advertised public announcements through newspapers, fliers, or radio
- Posted the Nondiscrimination Public Notices to the following locations:
 - Within transportation vehicles
 - Lobby of agency
- Partnered with other local agencies to advertise services provided
- Added public interactive content to the agency's webpage for the public e.g. social media, to communicate schedule changes or activities (Please provide a web link here)
- Updated agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures

New Horizons will make the following community outreach efforts for the **upcoming year**:

- Advertise public announcements through newspapers, fliers, or radio
- Post the Nondiscrimination Public Notices to the following locations:
 - Within transportation vehicles
 - Lobby of agency
- Partner with other local agencies to advertise services provided.
- Add public interactive content to the agency's webpage for the public e.g. social media, to communicate schedule changes or activities.
- Update agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures.



Empowering Individuals with Lifelong Disabilities

Lake Havasu's #1 Choice For
Person-Centered Services and Supports



**Enriching lives through
Community Integration for
over 50 years!**



Independence

Each person is provided individual support to enable their independence, whether that's learning to use a spoon or arranging transportation to a job.



Community

Whether it's movie night at home, a trip to the museum, or volunteering for a local organization, we're always looking for ways to bring people with disabilities together.



Support

Our highly trained staff is on hand 24/7 in group homes to ensure everyone has the support they need.

We use a Person-Centered Thinking (PCT) philosophy when supporting the individual and their Circle of Support. Examples of our many Community Support Options include:

- *Supported and Independent Living Services*
- *Adult Residential Facilities*
- *Specialized Residential Homes*
- *Competitive Integrated Employment*
- *Vocational Training and Day Programs*
- *Personal Assistance Services*
- *Community Integration Training*
- *Respite*
- *Community Engagement*

New Horizons is a private non-profit agency serving people with disabilities in our community since 1973. Funded by the State of Arizona & private donations.

QCO 20931 – FEIN 95-2911803

**Interested in
Learning More?**

2045 Moyo Drive Lake Havasu City, AZ 86403

(On Moyo, between Smoketree and Mesquite)

Monday to Friday | 8am to 4:30pm

(928) 855-9392

www.newhorizonslhc.org

info@newhorizonsaz.org

Limited English Proficiency Plan

New Horizons has developed the following Limited English Proficiency Plan (LEP) to help identify reasonable steps to provide language assistance for LEP persons seeking meaningful access to **New Horizons** services as required by Executive Order 13166. A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write, or understand English.

This plan details procedures on how to identify a person who may need language assistance, the ways in which assistance may be provided, training to staff, notification to LEP persons that assistance is available, and information for future plan updates. In developing the plan while determining the **New Horizons** extent of obligation to provide LEP services, the **New Horizons** undertook a U.S. Department of Transportation four-factor LEP analysis which considers the following:

- 1) The number or proportion of LEP persons eligible in the **New Horizons** service area who may be served or likely to encounter by **New Horizons** program, activities, or services;

Language Spoken at Home

Label	Kingman city, Arizona		Lake Havasu City city, Arizona		Parker town, Arizona	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
	30,250	±352	54,695	±511	3,067	±69
Speak only English	27,483	±819	49,936	±1,115	2,009	±191
Speak a language other than English	2,767	±727	4,759	±1,025	1,058	±190
SPEAK A LANGUAGE OTHER THAN ENGLISH						
Spanish	1,919	±612	3,851	±1,033	1,016	±186
5 to 17 years old	335	±258	1,029	±470	154	±82
18 to 64 years old	1,329	±422	2,234	±640	728	±142
65 years old and over	255	±138	588	±238	134	±58
Other Indo-European languages	392	±196	642	±250	25	±29
5 to 17 years old	0	±28	0	±31	19	±25
18 to 64 years old	305	±164	288	±151	6	±12
65 years old and over	87	±72	354	±167	0	±13
Asian and Pacific Island languages	225	±155	170	±108	4	±8
5 to 17 years old	23	±29	0	±31	0	±13
18 to 64 years old	98	±85	127	±74	4	±8
65 years old and over	104	±60	43	±54	0	±13
Other languages	231	±201	96	±102	13	±18
5 to 17 years old	67	±97	0	±31	0	±13
18 to 64 years old	149	±120	57	±75	0	±13
65 years old and over	15	±19	39	±55	13	±18
CITIZENS 18 YEARS AND OVER						
All citizens 18 years old and over	24,929	±647	46,593	±977	2,252	±151
Speak only English	23,086	±739	43,818	±1,087	1,582	±177

Speak a language other than English	1,843	±440	2,775	±581	670	±126
Spanish	1,238	±353	2,077	±556	657	±123
Other languages	605	±250	698	±246	13	±18

2) The frequency with which LEP individuals come in contact with an **New Horizons** services;

New Horizons’s staff reviewed the frequency with which office staff, dispatchers and drivers have, or could have, contact with LEP persons for **2022** . **New Horizons** averages **0** contacts per **2022**.

3) The nature and importance of the program, activities or services provided by the **New Horizons** to the LEP population; and

New Horizons transports LEP population to multiple locations to both consumers and the general public. These transportation services may not otherwise be available to this population.

4) The resources available to **New Horizons** and overall costs to provide LEP assistance. A brief description of these considerations is provided in the following section.

There is no additional cost for New Horizons to provide services to LEP population, as we employ some Spanish speaking employees.

New Horizons provides a statement in Spanish and will for additional languages specific to the LEP community make up that will be included in all public outreach notices. Every effort will be made to provide vital information to LEP individuals in the language requested.

Safe Harbor Provision for written translations

New Horizons complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, the following shall be made available in Spanish:

- (1) Non-Discrimination Notice
- (2) Discrimination Complaint Procedures
- (3) Discrimination Complaint Form

In addition, we will conduct our marketing (including using translated materials) in a manner that reaches each LEP group. Vital documents include the following:

- (1) Notices of free language assistance for persons with LEP
- (2) Notice of Non-Discrimination and Reasonable Accommodation
- (3) Outreach Materials
- (4) Bus Schedules
- (5) Route Changes
- (6) Public Hearings

1) **New Horizons** provides language assistance services through the below methods:

- Staff is provided a list of what written and oral language assistance products and methods the agency has implemented and how agency staff can obtain those services.
- Instructions are provided to customer service staff and other **New Horizons** staff who regularly take phone calls from the general public on how to respond to an LEP caller.

2) **New Horizons** has a process to ensure the competency of interpreters and translation service through the following methods:

New Horizons will ask the interpreter or translator to demonstrate that he or she can communicate or translate information accurately in both English and the other language. **New Horizons** will train the interpreter or translator in specialized terms and concepts associated with the agency's policies and activities. **New Horizons** will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting or translator. **New Horizons** will ask the interpreter or translator to attest that he or she does not have a conflict of interest on the issues that they would be providing interpretation services.

3) **New Horizons** provides notice to LEP persons about the availability of language assistance through the following methods:

- Statements in outreach documents that language services are available from the agency.
 - Working with community-based organizations and other stakeholders to inform LEP individuals of the Recipients' services, including the availability of language assistance services
 - Agency websites
 - Customer service lines

4) **New Horizons** monitors, evaluates and updates the LEP plan through the following process:

New Horizons will monitor the LEP plan by conducting an annual Four-Factor analysis, establishing a process to obtain feedback from internal staff and members of the public and conducting internal evaluations to determine whether the language assistance measures are working for staff. **New Horizons** will make changes to the language assistance plan based on feedback received. **New Horizons** may take into account the cost of proposed changes and the resources available to them. Depending on the evaluation, **New Horizons** may choose to disseminate more widely those language assistance measures that are particularly effective or modify or eliminate those measures that have not been effective. **New Horizons** will consider new language assistance needs when expanding transit service into areas with high concentrations of LEP persons will consider modifying their implementation plan to provide language assistance measures to areas not previously served by the agency.

5) **New Horizons** trains employees to know their obligations to provide meaningful access to information and services for LEP persons and all employees in public contact positions will be properly trained to work effectively with in-person and telephone interpreters. **New Horizons** will implement processes for training of staff through the following procedures:

New Horizons will identify staff that are likely to come into contact with LEP persons as well as management staff that have frequent contact with LEP persons in order to target training to the appropriate staff. **New Horizons** will identify existing staff training opportunities, as it may be cost-

effective to integrate training on their responsibilities to persons with limited English proficiency into agency training that occurs on an ongoing basis. **New Horizons** will include this training as part of the orientation for new employees. Existing employees, especially managers and those who work with the public may periodically take part in re-training or new training sessions to keep up to date on their responsibilities to LEP persons. **New Horizons** will implement LEP training to be provided for agency staff. **New Horizons** staff training for LEP to include:

- A summary of the **New Horizons** responsibilities under the DOT LEP Guidance;
- A summary of the **New Horizons** language assistance plan;
- A summary of the number and proportion of LEP persons in the **New Horizons** service area, the frequency of contact between the LEP population and the agency's programs and activities, and the importance of the programs and activities to the population;
- A description of the type of language assistance that the agency is currently providing and instructions on how agency staff can access these products and services; and
- A description of the **New Horizons** cultural sensitivity policies and practices.



Empowering Individuals with Lifelong Disabilities

Lake Havasu's #1 Choice For
Person-Centered Services and Supports



¡Enriqueciendo la vida a través de la integración comunitaria por más de 50 años!



Independencia

Cada persona recibe apoyo individual para permitir su independencia, ya sea aprendiendo a usar una cuchara o organizando el transporte a un trabajo.



Comunidad

Ya sea una noche de cine en casa, una visita al museo o un voluntariado en una organización local, siempre estamos buscando formas de unir a las personas con discapacidades.



Soporte

Nuestro equipo está disponible las 24 horas del día, los 7 días de la semana en hogares grupales para garantizar que todos tengan el apoyo que necesitan.

Usamos la filosofía del Pensamiento Centrado en la Persona cuando apoyamos al individuo y su Círculo de Apoyo. Ejemplos de nuestras muchas opciones de apoyo comunitario incluyen:

- *Servicios de vida independiente y con apoyo*
- *Instalaciones residenciales para adultos*
- *Hogares Residenciales Especializados*
- *Empleo Integrado Competitivo*
- *Formación Profesional y Programas Diurnos*
- *Servicios de Asistencia Personal*
- *Capacitación de Integración Comunitaria*
- *Respite*
- *Participación de la comunidad*

New Horizons es una agencia privada sin fines de lucro que atiende a personas con discapacidades en nuestra comunidad desde 1973. Financiada por el Estado de Arizona y donaciones privadas.

OCO 20931 – FEIN 95-2911803

¿Interesado en aprender más?

2045 Moyo Drive Lake Havasu City, AZ 86403

(On Moyo, between Smoketree and Mesquite)

**Lunes a Viernes | 8am a 4:30pm
www.newhorizonslhc.org**

**(928) 855-9392
info@newhorizonsaz.org**

Non-elected Committees Membership Table

Sub-recipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Sub-recipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

***Table Depicting Membership of Committees, Councils, Broken Down by Race**

Body	African American/ Black	American Indian/Alaskan Native	Native Hawaiian/ Other Pacific Islander	Asian	Hispanic/ Latino	White
Population	0%	0%	0%	0%	0%	100%

**** All interested board candidates are considered and interviewed by current board member.**

Monitoring for Sub-recipient Title VI Compliance

Describe how you monitor your sub-recipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

New Horizons does not monitor sub-recipients for Title VI compliance as it does not have any FTA sub-recipients.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. “Facilities” in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

New Horizons has no current or anticipated plans to develop new transit facilities covered by these requirements

Fixed Route Transit Provider Analysis

Fixed Route: Public transit service (other than by aircraft) provided on a repetitive, fixed-schedule basis along a specific route, with vehicles stopping to pick up passengers.

A subrecipient providing fixed route service, as defined above, must determine the distribution of transit amenities or the vehicle assignments for each mode in a non-discriminatory manner. The subrecipient must develop policies to ensure service is not distributed on the basis of race, color, or national origin.

Effective practices to fulfill the Service Standards requirements include developing written policies covering each of the following service indicators: [INSTRUCTIONS] (can be expressed in writing or in table format – see Circular Appendix G & H pp. 87-91)

New Horizons is not a Fixed Route Transit Provider

Board Approval for the Title VI Plan



New Horizons Board Meeting

July 18, 2023

Call to Order: Meeting called to order at 12pm

Present: Jen, Charlie, Bo, Andrea, Christy, Brooke

From New Horizons: Veronica and Amy

Absent: Brandon, Emily, Randy

Approval of previous Minutes:

Board unanimously approved minutes from June, 2023

Report from the President

Nothing to report at this time.

- AZDOT Title VI was unanimously approved.